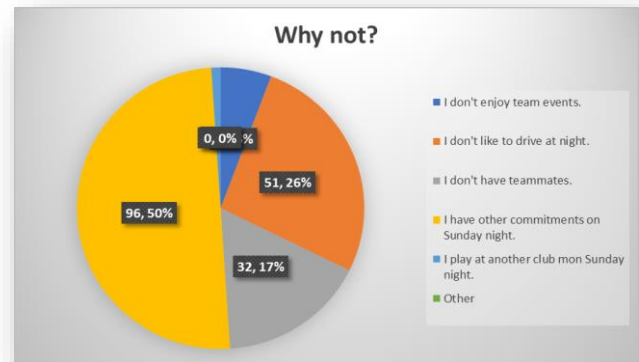
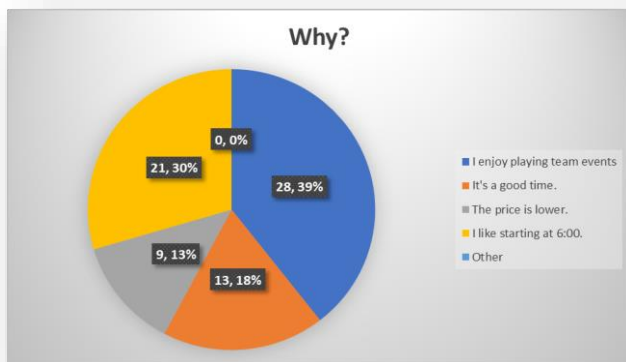


October 2017 Survey Results

1. Do you play in the Sunday night Swiss?

Do you play on Sunday night?					
Yes	36				
	28	13	9	21	0
Why?	I enjoy playing team events	It's a good time.	The price is lower.	I like starting at 6:00.	Other
No	188				
	11	51	32	96	2
Why not?	I don't enjoy team events.	I don't like to drive at night.	I don't have teammates.	I have other commitments on Sunday night.	I play at another club on Sunday night.



1.1 Comments from those who said no:

- I wanted to play but I am beginner and it's too difficult and stressful for me to play with so good players
- no night games Sunday night, no teammates, no knowledge of what swiss games are
- I love to relax at home on Sunday nights
- Have never played Swiss and need to work on my bridge before I get with teammates and let them down
- Safety at that time of day...
- it's a drive, 4 round Swiss's are random, like to get an early start on Monday
- I do other things on Sunday and do not want to play bridge that nite
- Sunday is family day
- I don't want to play at night
- I play 6 days a week. That is enough!!!!
- Work full-time . . .
- Too far to drive!!
- Some of the teams are very unpleasant to play against & unlike a pair game, you have to play 7 boards against them.
- You know my reason, too busy and play too much already

- I don't care to play on Sunday
- I don't like to play at night
- I have very little experience in Swiss Team play
- Sundays are usually my day to do family things.
- I just preferred to play daytime bridge
- I live in Albuquerque, belong to Duke City Bridge Club, am only occasionally in the Houston area.
- We like to play on Sunday afternoon
- Relatively new to duplicate and no experience with teams
- I don't even have a Houston based partner.
- I enjoy TV, but I can play occasionally.
- Don't know what it is
- Too late ending
- Like to be home with my family on Sunday evenings.
- Play plenty of bridge Mon thru Sun afternoon
- Need to rest up for the week of bridge.
- We play in the Sunday afternoon game
- I would enjoy playing Swiss Team during the day on Sunday
- I play in the afternoon game
- Work on Monday

1.2 Comments from those who said yes.

- I substituted for someone else
- We are not regular Sunday night players. We enjoy playing when we do.
- There is no much disparity in players and the handicaps that are given
- It's the only free time one of the people I like to play with has available that also fits my schedule
- It is my favorite game at the Club, and I work during the week.

1.3 What could we change that would cause you to play more often on Sunday night?

- Not sure.
- My schedule?
- Nothing. It's family night for us.
- If it was a fun, well attended event, I would try to play once in a while
- To encourage beginners like me (under 200 Mps) to play on Sunday
- Nothing I know of.
- I would like a Sunday or Saturday Swiss game. I don't like playing bridge or going to the theatre or anything else in the evenings. I can't get to sleep after an event. I love Swiss. You might even have a Swiss once a weekday once a month
- Nothing.
- Nothing.
- Nothing.
- Nothing for me
- Provide partners. Schedule the games earlier.
- Nothing.

- Sundays are busy days for me.
- Nothing.
- Change in my personal schedule.
- When I can play, it is an enjoyable game. Weekends are not often available for bridge for me.
- Nothing.
- Problem for me is distance and time - I work Monday morning, so I need a game that ends NLT 9PM to get home and some sleep.
- I might every once in a while if there were lower point people playing
- Do a 99ers or NLM game.
- Security.
- maybe an earlier start.
- I have commitments on Sunday that I won't change.
- Not sure.
- Can't really think of anything except perhaps make them special events with higher award possibilities.
- nothing. want to stay at home sun. evening.
- I just think that Sunday night is a bad time for me. I'm usually winding down and preparing for work on Monday.
- Teammates.
- Put together teams at lower levels.
- Might be interested in a scheme that provided hand records (and with all teams playing the same deals). In fact, you may offer such. But frankly don't especially like team events anyway (once we got enough pigmented points in regional and national team games with the dumbed-down points awarding methods).
- Nothing. It's a family time.
- Nothing.
- Just not interested.
- Don't want to play at night.
- Nothing.
- Don't feature Swiss.
- I don't think I will ever play, no matter what!
- Not much!
- Nothing.
- Nothing as Sunday night just isn't a good time for me to play.
- Nothing, I don't want to play on Sunday nights.
- Not sure.
- N/a.
- Nothing really, it is our family get together time.
- I don't like to play at night and Sunday is a family day.
- Commitment to a regular team.
- Nothing, just no interest in a Sunday night game.

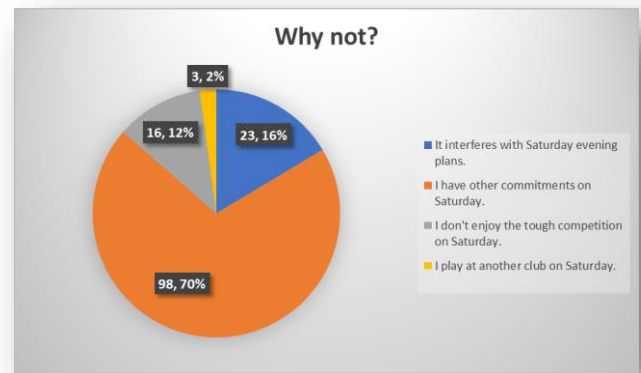
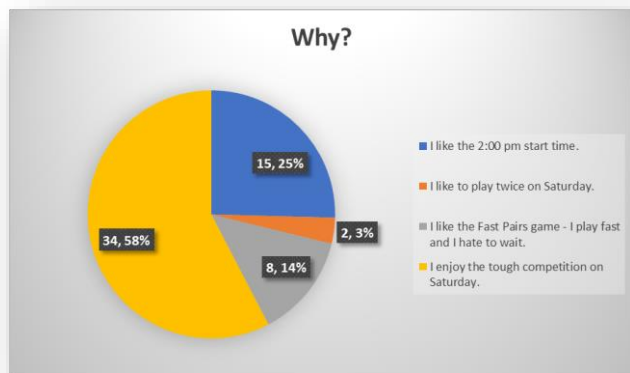
- Just don't want to play Sunday night.
- I'm not sure there is a solution.
- You need someone dedicated to recruiting players; I know that works because I used to do it and had 22 teams regularly. I don't know who would be willing, but I'd scout the field if I were you.
- Really nothing it is family night.
- If I were single, I probably would - BUT I'm not.
- Nothing. We prefer to stay home.
- Nothing.
- Nothing.
- Night drive is problem.
- I think your game is fine. It is just less convenient than where I usually play.
- Don't think you can!
- Nothing.
- Nothing.
- Cannot play then.
- Nothing.
- Nothing.
- Nothing at this time.
- I don't play at night.
- Nothing.
- Nothing.
- Nothing.
- Possibly teach more about Swiss Team play.
- I don't like to drive at night, so it wouldn't matter. Maybe have a swiss team on Sat aft.
- Nothing.
- It is our family night.
- I have no suggestions because I do not play on Sunday nights.
- I try to stay home with my wife on weekend.
- Not a good day.
- N/A.
- Nothing.
- Make it Sunday afternoon.
- Nothing.
- Nothing.
- Nothing Sunday night kind of a family night for me.
- Nothing.
- Nothing as I cannot usually play Sunday nights.
- Arrange an aggressive, outgoing person to call and put teams together.
- Nothing.
- Not sure, see previous answer.

- set me up with a partner who drives.
- Nothing.
- Nothing.
- Nothing
- Get the game size back to 20 to 25 teams like it used to be when Anna Marlatt hustled teams to come out. I don't care to play in 5 table team games.
- I don't care to play in the evenings.
- I cannot play on Sunday night with my personal family commitments.
- The weekends are family time and my husband doesn't play bridge.
- None.
- Probably nothing.
- Nothing.
- No.
- Nothing.
- Knowing what the game is .
- Over by 8.
- Change the time to Sunday afternoon.
- Start earlier.
- Nothing. I don't play bridge in the evenings.
- Nothing.
- Nothing.
- Nothing.
- Finding partner and teammate that are better matched in skill and experience. I was once called on a Sunday and asked to partner someone who was not familiar with Stayman. I'm actually willing to play with someone that inexperienced, but I would expect to be told that in advance and not have to pay.
- Sunday night just doesn't work for me.
- Nothing.
- Nothing.
- I will not play in the evenings.
- I have a long drive and have a game closer to home Sunday evening. Since I work early Monday, the game ending an hour plus and less than half the drive works best for me.
- From where I live (Conroe area) probably starting earlier might be an incentive.
- Nothing much, I play enough daytime to satisfy my addiction.
- Not interested in playing on Sunday.
- With family obligations Sunday night is not good for me.
- I don't play at night.
- n/a.
- Nothing – sorry.
- Nothing.
- I play every Sunday night! Love it!

- Help put together teams.
- Burt told me I was assigned to a team. I showed up and I did not have a team. Tom did not know what happened. So better coordination would help. I normally play in the Sun afternoon game and playing twice on Sun may not work well for me. So my problem, not yours.
- Increase handicap points for 'C' teams. Divide the teams into A, B, and C and D levels. When a lower level team plays against a higher-level team increase the handicap for the lower level team. The first round should have lower level teams playing against each other.
- Price is not an issue. I did like the sandwiches between sessions.
- The price is all I can think of.
- We play anyway when we can, but enforcing zero tolerance would greatly improve our enjoyment.
- More equitable handicaps.
- nothing but attendance was much better when Anna organized teams.
- Already play whenever we can.
- My calendar...is too busy.
- Nothing you can do. It is our schedule.
- Make it a mandatory 299 no to play.
- I would play more if more teams participated. Note: some people may not want to play during football season.
- Nothing. I have no problems with anything regarding that day and time. I think I would like 5:00 better than 6:00.
- Give a higher handicap to the weaker teams.
- more of the round robin movements b) hand records c) enforcement of zero tolerance (every week experienced players make comments that have the effect of intimidating those with less experience, this should stop.
- Nothing you can do. My own schedule is reason we haven't played more often.
- Start at 6:30.
- Attract more intermediate to advance players. Now there are 6 players and two tables of A players.
- Already play every Sunday!
- I don't know how I could play any more often.
- My reasons for not attending are due to my personal non-bridge schedule.
- The A/B players are at times unkind to C players and make resentful comments about "my goodness you have a lot of handicap points" etc., use intimidation, talk, laugh among themselves when we make a mistake. There has to be a better way to educate those who display such behavior. Wednesday evening as well lost quite a few people who used to come more regularly to the 0-20 game because now it is merged and they are choosing to play in other clubs.
- There are just a few people that could implement an attitude adjustment.

2. Do you play on Saturday afternoon?

Do you play on Saturday afternoon?					
Yes	68				
Why?	I like the 2:00 pm start time.	I like to play twice on Saturday.	I like the Fast Pairs game - I play fast and I hate to wait.	I enjoy the tough competition on Saturday.	Other
	15	2	8	34	0
No	156				
Why not?	It interferes with Saturday evening plans.	I have other commitments on Saturday.	I don't enjoy the tough competition on Saturday.	I play at another club on Saturday.	Other
	23	98	16	3	0



1.4 Comments from those who said no.

- I play on Sundays, so I need one weekend day for other activity.
- I get enough Bridge during the week. On Saturdays my husband and I enjoy grocery and other shopping together.
- Prefer weekdays.
- I am not able to play this on Saturday.
- I don't leave my husband on the weekends.
- I ambassador on one Saturday a month.
- Overall, it's a drive, although the most competitive game in town I am not keen on spending \$10 to play a local game. The time has nothing to do with my decision however I would think the new 2p start would further reduce attendance.
- Need partners.
- I didn't play on Saturdays.
- Too many unfriendly players.
- My partner does not like match points enough to interfere with our Saturday plans.
- I am already playing a lot during the week.
- I play all week and need a break.

- Football and golf in the fall.
- Family commitment.
- My Saturdays are for other things.
- I like early NLM games.
- Now that you have a 2pm game i intend to play.
- I like to take the weekend off from bridge.
- Normally have other activities on Saturday.
- we plan to play at 2 on Saturday but haven't had the time yet.
- Plan to play on Saturday in the future. I like the new schedule.
- I usually spend time with family on weekends. If I played it would be at 10 in a regular game.
- I only live part time in the area.
- I don't live in Houston. I need a partner to want to play.
- Health and flood damage to my house.
- I prefer to play bridge during the week.
- I would be open to playing Saturday afternoon.
- I am a golfer and play on Saturdays.
- I need time away.

1.5 Comments from those who said yes.

- 1pm game.
- I play only occasionally on Saturdays, but prefer a little earlier start time.
- Saturday is a good day to play. I do not like 2:00 and I do not play fast.
- I am available to play that day.
- I play occasionally. I liked the 1 pm start better.
- I do not like the 2:00 start time.
- I don't think you have given the Saturday games enough time for people to get accustomed to.
- I hate the 2:00 start time. Wish you would go back to 1:00
- I do not like the 2:00 start time; would prefer 1:00 or 1:30. If you have plans on Saturday night, it's often difficult to play with the game starting at 2:00.
- I haven't tried the 2:00 pm start time as we've been busy working in the yard.
- I play when it fits with other non-bridge activities.
- I hate the 2:00 start time.
- Don't like starting at 2 instead of 1.
- I will not place in the Fast Pairs game-what a joke! I would play in the Saturday Open Pair game if it were to start at 1PM. I did not like the time change, and I have not played on Saturday at WBA since the Fast Pairs and delaying start of Open Pair MP game.
- I like to play on Saturday sometimes but do not like the new times.
- I just like Saturday @ 1.
- I hate the fast pair game and 2:00 pm start time.

- The 2:00 start time is totally not doable for me. We go out to dinner on Sat. evening and a 5:30 finish is unacceptable. Can't make a dinner reservation before 7:30 or 8:00. Put the start time on Sat back at 1:00. Apparently with three tables for the morning game. There must be little interest in it.
- I like the 1pm start time
- Two is too late to play.
- I actually liked the previous start time of 1pm

1.6 What do you think we could we do to increase the number of tables on Saturdays?

- Time change? If wanting to do a fast pairs, do that later?
- Not sure as I normally don't play on Saturday.
- Weekends are not good times for me to play bridge.
- I played fairly regularly when the game started earlier. 2:00 interferes with any type of Saturday night plans. Also this game is not as organized or friendly as other games
- I don't know.
- Nothing I know of.
- I thought a daytime Swiss would be worth a try.
- No idea.
- Don't know.
- Unknown.
- Nothing for me.
- Perhaps schedule play for a little later in the afternoon so that people can play and then go out for dinner?
- Nothing for me.
- Provide lunch.
- Lower card fees.
- I really don't know.
- Not sure.
- Move the time back to where it was.
- play at 1p and reduce game cost and have A+ players more gracious and attentive to lesser players
- Not sure.
- Not sure.
- I'm really not interested in playing on Saturday evenings. That's a night out.
- I don't know.
- Encourage more beginners and beginning intermediates to play. Welcome them.
- No suggestion unless additional marketing to people holding down M-F day jobs.
- N/A
- No sure.
- I don't know.
- Don't know.

- Don't know. I play enough during the week and don't want to play on weekends unless there is a tournament.
- Not a thing. Saturdays are super busy days for family events. Bridge players have families, too.
- I'm not the person to ask as I play during the week only, unless there's a tournament.
- Difficult to say.
- I thought I would try the 299r but have never made it. The game appears not to have made yet.
- Lower the price.
- No idea.
- I don't know. I don't want to play on weekends.
- Not sure.
- No.
- No suggestions.
- I cannot offer any constructive suggestions. I don't play on weekends since this is family time.
- Get more working folks into the game? . . . seems like there are a lot of retired people playing during the week - who might want to be with family on the weekends?
- No idea.
- I have no idea – sorry.
- Wish I knew.
- Don't know.
- black/red events & silver of course - all NLM.
- Don't think you could.
- I have no idea.
- I don't play on Saturdays, so I have no idea what would help.
- In general, remind all players that they too were once a novice and if they expect the game to continue and the Academy to remain open for them that they need novices and need to be nice and occasionally reassuring to them would not hurt.
- For me, nothing.
- For more expert players, I thought the fast games would be appealing. Surprised that wasn't true. I still work full time, so Saturday is errand day.
- Don't know.
- Publicize more and have 99er games.
- People need to be reminded to come out and have an ambassador.
- N/A.
- Starting game time at about 12:30 or 1:00.
- Go back to 1pm start.
- 299r game.
- I don't know.
- Not sure since to don't play.
- I don't know.
- Don't know.

- I like the new schedule and plan to play at some point. I recently moved to the area and do not have regular partners. I hope there is an ambassador at all of your games. Thank you. I look forward to playing at Westside and on Saturdays.
- Perhaps having more games like the 499' tournament.
- Have both games start at the same time.
- No idea.
- Play at 10 or 10:30. The afternoon game prevents being able to go to evening activities.
- One thing that has worked well here in Albuquerque is asking members who play on Saturdays to bring YOUNG bridge players -- everything from teenage grandchildren to middle-aged employed people. Saturday and Sunday games can be terrific for people who can't play during the week. Also, you might try a one-time Saturday evening singles game.
- Saturday is just a busy day.
- Don't know.
- At other clubs, they offer a 0-750 side game. Players love that.
- back to one game.
- Not sure.
- themes? benefits?
- I don't know.
- Don't know.
- Help me find a partner who has comparable skill.
- No ideas.
- Food.
- Give awards of some sort for high score or simply put something under Chair 12 A - East.
- Don't know since I'm a beginner player .
- End by 2.
- I don't know.
- Start in the late morning.
- Promote the 299er game.
- No comment.
- Try a team event.
- Don't know.
- I think the 299er option is good.
- Less money.
- I really don't know because your club is really farther than I want to drive unless it's for a tournament.
- I don't know!
- It seemed to be high when it was all a stratified Open Game.
- I'm no help.
- n/a.
- Having & promoting a 99er or 299er game.
- I don't know.

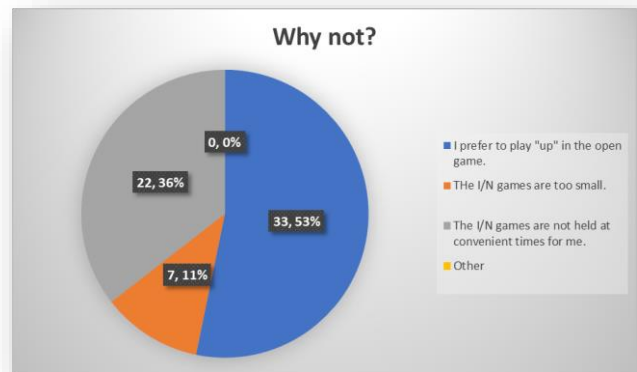
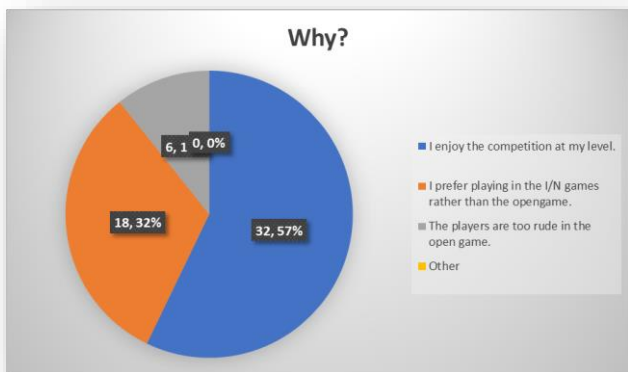
- I really do not have any idea.
- 1pm game.
- Do NOT start at 2pm--too late!
- Have an earlier start time.
- I have only played on Sat a couple of times. I normally play on Sat with my parents at their apartment. I heard some people say they liked the 1pm start time better.
- No suggestions.
- Go back to 1:00 or maybe even noon.
- Keep with the better directors.
- Advertise to 500 point and under.
- i do not like to start the game at 2:00. i usually go out to dinner that evening and i get home a little late in the day after the game. It would be ok with me to start the game at 12 or 1. i have no interest in fast play.
- I'd like to start about 1:30; Just my schedule. 1 was just a tad early and 2 is a little late. I go out on Sat. night and leaving studio at 5:30 sometime is an issue.
- I don't know. I don't play that often.
- Start Fast Pairs at 9:30 (if it will make at all) and then go back to 1:00 for afternoon start
- Go to 1:00 or 1:30 start time.
- No suggestion. Just time.
- I'm not sure, but maybe serving lunch would help.
- Make it an \$8 game.
- You used to have a lecture before game time. That might increase the number of newer players.
- The behavior of a few of the people becomes offensive to everyone else so I don't know what can be done.
- Don't know unless it would be to ban football and baseball. I don't think that will happen although Trump is trying to throw a monkey wrench into football.
- Return to the old time. Forget the fast pairs.
- I think the 2:00 start is too late for 2 reasons. If you want to play 2 sessions the gap is too long. 2:00 is too late if you have dinner or theater plans.
- ??
- I do not know.
- Start at 1:00.
- Make it \$5 to play???
- Don't start at 2.
- Go back to 1 pm starting time and ditch the fast pairs.
- Drop the Fast Pairs and return the Open Pairs matchpoint game to 1 PM. There used to be a field of good players on Saturday.
- Nothing.
- I'm not sure about this one.
- Do not know.

- I do not see a reason why they are not well attended other than possibly people go out of town or have other commitments.
- Go back to 1 PM.
- forget about fast pairs and the 2:00 game and go back to 1.
- Develop a coordinator that aggressively calls and arranges partnerships for people. Big games get bigger and little games die.
- Go back to 1:00 pm.
- Not sure.
- Start at 1 pm.
- Move time from 2:00 to 1:30 or 1:00.
- I don't know.
- Nothing.
- Get rid of the 10 AM fast pairs.
- I don't know! But since the fast pairs is not taking off, I would like the Saturday afternoon game to return to 1p.m. 2 to 4 tables is not worth my time.
- I have heard that many find the game too tough.
- Change time back to one.
- Weekends are tough because there are a lot of activities for kids on Saturdays and so bridge players with kids and grandkids in town will have other commitments. I don't know how to solve that problem.
- I don't know.
- Sorry, I don't have any suggestions.
- Not sure, your attendance has been pretty consistent from 2016 -2017.
- Cash prizes.
- Again, my issues for not playing is personal non-bridge schedule.
- In order to increase the attendance in general: 1- educate your A/B Players not to be rude to new C players. 2- Have events, integrating those who take bridge classes but are intimidated to come to the club. 3- At least 20-30 % of those who take intro classes would like to play somewhere but there are no initiatives to get them come to the club. 4-Follow-up, advertise (not on the chronicle or anything) but have a phone call committee to get people coming by calling (many of us are over 60 and don't have much to do other than activities) and such personal attention takes it to a different level. 5- Ask for those club members who may volunteer to assume some PR related activities, fund raising, or simply just fun like a Halloween etc.
- I and many others prefer the 1:00 start time...one thing I hear from many people is they don't like this one is some people are "nasty". I wonder how can you minimize?

2 Do you play often in our I/N games?

(This question was only seen by those who said they had less than 500 masterpoints).

Do you play often in our I/N games?			
Yes	39		
	32	18	6
Why?	I enjoy the competition at my level.	I prefer playing in the I/N games rather than the open game.	The players are too rude in the open game.
No	73		
	33	7	22
Why not?	I prefer to play "up" in the open game.	The I/N games are too small.	The I/N games are not held at convenient times for me.



2.1 Comments from those who said no.

- I do play in the 499er games, but I have over 300 MPs so can't play in the 299er games.
- Don't know what I/N is.
- Just not enough time to keep up with work, home, and volunteer commitments.
- I have too many points
- No reason except I am really busy and travel a lot.
- Seems like people considered as a nuisance. Both directors and more advanced players. Not made to feel welcome
- Play at another duplicate game
- Busy life and commitments already.
- All of my partners have around 2500 points and up
- Again, I'm not often in the Houston area.

- I don't know I/N that means
- I'm not trying to gain ACBL rank. It seems like a silly game.
- I don't feel I am good enough to play in those games. I have not progressed beyond the beginner stage.
- I don't consider myself a novice in spite of my masterpoint holdings.
- Work full time
- I don't have a regular partner
- My partners have more than 500 points
- Your club is too far for me to drive unless I'm playing in a tournament
- I don't feel competent enough to do so.

2.2 Comments from those who said yes.

- My partner likes that game.
- Don't like common game-wish one day a week at least you didn't have it--a lot of players (even top) players say they hate it--they are at Tracy Gee.
- Occasionally I play in the open game. At this time in my life, golf is my primary hobby and I need to play while I can at age 70.

2.3 Please tell us what you think we could change that would cause you to play more often in our I/N games.

- I prefer weekday games instead of weekends. Maybe a weekday swiss game !
- I don't know
- Don't know.
- I would love to see you make the Friday morning game open to 299rs rather than just 99rs.
- Spread them out - right now the weekday games are all clumped together...,there's Wed night, Thurs morning, Friday morning
- Bring in more novice players
- There are so many opportunities out there for so many activities and I cannot do all of them
- At this time I play as often as my schedule permits
- I play in as many 99er games as I can. Would love to see more scheduled.
- I really already like it
- The price.
- It would be better the "newbies" had their own game.
- At this time, not much. Other things going on that I enjoy.
- We play twice a week, other family commitments will not allow for more play
- I plan to play during the day and during the week as soon as I retire. I liked the ACBL option of combining social bridge with novice duplicate but don't know how that would work. Seems like many players in bridge classes don't play duplicate often.
- Schedule more 300 and less or 400 and less games
- Hi like both games --it's just amazing how many people that used to be regulars at the studio now I see it other places and they all say it's the common game
- Nothing

- N/A
- I DON'T KNOW
- We live in Pearland and prefer later games like 1 or 2 pm
- Probably nothing since only have time to play once a week
- I mostly play in I/N games but play in open when game doesn't make or I'm playing with friends that have too many points.
- Build the 299er game for people who work
- I play as often as I can.
- if the 299er game was available on days other than Thursday.
- At age 70 I am playing as much golf as I can because the day will come when I can't.
- Educate your better players not to be rude to new players
- I do play but i don't think you promote the I/N games enough.
- Could you possibly give us more notice before the games. Maybe a schedule that covers a month.
- I have obtained Life Masters--do not want to play in I/N games and really think the novices should play in open games.
- Perhaps better time
- Not sure.
- Nothing.
- Have more 499er games.
- NA
- Nothing--the problem is the players themselves
- Lower card fees. Combine with a lesson/lecture.
- Nothing, really.
- better email on when they are, weekend play time, ability to find partner
- Game would have to be on a weekend, perhaps an early 24 board match at the same time as the FAST Pairs game (although last time I played FAST Pairs, it was all I/N players.
- n/a
- i prefer to play up
- It's me, not the I/N games
- I'd rather play against stiff competition.
- Friendly and welcoming
- Not interested
- Change in my life. Not anything you would do.
- Nothing you could do.
- More classes of beginning bridge should bring out more players. Maybe team up more with St. Martin's when they are having a beginning class.
- I only see 0-20 pairs on Wed evening. You don't make it clear there are other games during the week for novice/intermediate players. I can only play during the week and not on weekends and at night.
- Not sure
- No suggestions

- I would like to know ahead of time if enough people are going to attend so the game happens
- Another time in the morning
- red/black & silver
- A moderate reduction in price!
- Nothing
- nothing
- I have 440 MP. I'm not eligible to play in the I/N games
- No suggestions
- Nothing. I have tried playing with partners o. My level and just don't play as well with them. I am accepted as a good player by the higher-ranking players and that is where I prefer to play. It brings up my game
- I need to retire
- Nothing
- Have 499er games. Many need 500 master points. It would help those. U would have a better mix.
- Not relevant because of where I live. However, I find that I learn more and play better when I play against more advanced players.
- I don't like playing Howell - I'd rather play a lot of boards
- I don't know what I/N games are
- Probably nothing. I enjoy playing with someone of comparable skill, not masters points.
- No ideas
- Make it more comfortable for beginners to play
- If the other players were more tolerant of beginner and novice mistakes, I would consider playing with them. However, some of the women I play with in the supervised play who tried playing in those games where made to feel foolish and incompetent by their fellow players.
- Full time employee - no way
- players who would be prepared to play with novices
- family life has priority
- More tournaments
- Nothing, I think I learn more by playing in the open games
- Perhaps have a direct review in the small classroom on hands with the largest vacillation of results, the idea being to teach better bridge with group bidding discussions.
- Sorry but just have more 299/499 tournaments

3 Please make any other suggestions you think would be helpful.

- \$10 per game means once a week at Westside is all I can do. But I appreciate that cost is necessary
- How about a golf and bridge day. Team winner for each event and the overall winner based upon best performance combined. Have a couple/year.
- Send fewer emails.
- My partner and I drove from Tomball to your club to play in a game several months ago. We were in plenty of time according to your game calendar. However a team game had already started and we made the drive for nothing. Your club did not see it important to keep the calendar accurate reliable and current.
- Evening games for 100 and less point players.
- Supervised play in evening.
- PR/Marketing committees to work with new comers.
- Activity (non-cheesy) to make it fun at times.
- Remember that most members are over 60 and don't have much other than bridge, cash in on that through some personal PR. I certainly love to play and can play more but don't have enough evening games to participate. Would love to play with different partners whom I can learn from and a pool of those may be very helpful as well for the new players.
- A bit more patience from the director since I am new and still learning how everything works at the club; perhaps a periodic orientation hour that explains all the different kinds of games and club expectations and practices with Q&A
- At the risk of sounding whiney - I think the players needed to be reminded about the social aspects of games. I for one do not want to hear about the last hands, or what I could of done to win. I would like to have people wear name badges so I could get to know them. I would like to be greeted and some normal conversation go on. It would be nice if there was some social aspect to the game.
- Can't think of any.
- Change sat time back to one
- Change the snack items every month or two. Same choices 31 days a month gets old and monotonous.
- Completely off the subject, but having a Birthday cake the first of the month is a nice idea, but some of the time none of the people whose birthday it is are there to enjoy it. It would be more effective to give a token discount if you play on your actual birthday.
- Don't know.
- Don't know
- Enjoy the healthier snacks
- Evening games are too long. Would like to be out by 10:00pm
- Experimenting is good.
- getting new players in. I started in 0-20 & now play in other games.
- have fast pairs for a bigger game or go back to barometer one day a week
- Have you tried an IMP league? Your Sunday team games are just a couple of matches that are played that night and the event is over and done with. An IMP league would have numerous teams that play each other over a "season" of weeks or months, depending upon the number of teams. You could try to schedule most teams to play their matches on Sundays, but, by mutual agreement, two teams could schedule their match on any day the club was open. Each match between two teams would be scored by VPs and the team with the most VPs at the end of the season is the winner. Matches would be some number of boards between 24-32.
- I love the game. But live a fair distance from the club. When I fully retire, maybe I can play more.
- I do not enjoy the hands we play from Florida.

- I do not like WBA's policy of not being allowed to start a board when 4 min or less are left in round. You know who the slow players are (many of them elderly FL A players and of course many FL C or novice pairs). Why should a pair be not allowed to play a hand when we are following a novice slow pair (director aware of this), and we can't even move to the next table? This is not how stratified matchpoint games are handled in ACBL tournaments. Allow a couple of breaks of say 5-6 mins like ACBL tournaments.
- I don't think there's really anything you could do that would attract me on a Saturday evening.
- I enjoy playing, but not as often as you would like. We play a lot of home bridge with other players and go out of town with some bridge playing friends often.
- I feel all y'all are doing a great job.
- I have no suggestions for weekend play since I don't play that often on weekends.
- I have none
- I have not played in the evenings and wonder about security in the parking lot. Perhaps you can remind everyone what is available in that regard.
- I know of a couple pairs that are consistently slow. That puts pressure on others for most of the game. These really slow pairs should be counseled so that the game is more fun and less pressure put on others to catch up
- I like a 499er game. Perhaps you could have that game on a different day from Clear Lake.
- I like it the way it is. Understand that is not helpful.
- I like the ambassador program and when I retire I'd like more help with finding a more regular partner since none of my friends play
- I play 2-3 times a week with non-sanctioned duplicate games. We would like to play "friendly" duplicate and not feel it is so competitive. If your games are "friendly" then you need to be advertising that and offer them at convenient times during the week.
- I really dislike the four-minute rule and I do believe some people won't play at Westside because of that. I believe the rule should be the same there as they are at tournaments
- I really don't know.
- I really enjoy the opportunity to take advantage of the special classes offered by different instructors.
- I really hate when I get into trouble with the clock because of other slow players. I have noticed that most of your directors do not address this firmly. Tom is an exception and I am really coming to appreciate this! I think it would be best if directors stayed more on top of slow players and nipped the problem in the bud earlier in the game. I have noticed Tom is walking around just prior to the 4-minute time and has no compunction about picking up a board. I have also observed that a good percentage of the slow play offenders are well known for this.
- I really liked the fast pair game--disappointed that it was not popular. Thanks for trying!
- I suggest that you remind all players that common courtesy would make every game more enjoyable. I have experienced disdain rarely in the open game but I am aware of other novices who have been given a tough time and refuse to play in the open game or the swiss teams. Within the last month in the Sunday night game I experienced open resentment of any handicap that my team had. They have a right to resent the handicap but they should be advised to express it to you and never to any novice player. We do help pay the rent and we are necessary if the game is to persist.
- I think games in general are well run
- I think I have play more to make more suggestions.
- I think some of the games compete with each other. If they were scheduled differently this may not happen. For example, I like to skip Thursday morning if I play Wednesday night. Also I'm starting to play in 8 is Enough, so I plan to skip Friday morning.

- I think that verbal criticism of mistakes made by beginner and novice players should be banned. Some of the remarks were made in a cruel manner. They were not in the manner of constructive criticism.
- I think you are doing a great job. I'm happy with the way you run the academy.
- I think you do a great job as is
- I think you do a great job! It could be perfect with a glass of wine!
- I think you have a wonderful club and look forward to playing frequently.
- I think you're doing a great job overall.
- I think you're doing a great job. Unfortunately, you can't control the people who want to play. On Sunday night there is a team that makes it very unpleasant for the others.
- I wish I did
- I wish you could sign up for play without a partner. It would allow me to come more often.
- I would like more team games.
- I would personally prefer that the Wednesday night games start at 6 or 6:30 so we finish earlier.
- I would play more there, but the other venues just have better prices for me.
- I'd like a novice Swiss
- If you want more attendance, charge less
- In general, I think you guys are doing a great job
- Is it possible to send the survey exclusively to the 299er group? Their responses may be more relevant as opposed to the input from the entire clientele
- It might help to offer upgraded points on low attendance games. Or maybe some kind of continuing accumulation of points with a prize at the end of a month
- I've been thinking that shorter games would have appeal. Some older folks have a difficult time staying with a 3.5-hour event. Some people have plans that make a 3.5-hour commitment on the weekend too long. Perhaps a non-fast, but truncated game, played weekly, well-advertised is a possibility. But I'm not sure it would result in bigger attendance for full-session games.
- Keep doing what you are. There is something available everyday. Yay!
- Keep up the good work. Westside is a great place to play
- Make it easier for newcomers to understand your set-up.
- Make sure your ambassadors are not rude or disgusted they have to play with less experienced players. Goes for directors also. Everyone is a paying customer. We are your profit!
- Make the Saturday game open - not flights.
- might change back to 1 pm.
- More marketing. Possibly price incentives.
- Most importantly, go back to starting Saturday game at 1:00.
- N/A
- NA
- No suggestions
- No suggestions at this time.
- None
- None I can think of.
- NONE JUST STARTED AT YOUR PLACE
- Non-tolerance of rude behavior & asking those persons to leave the game might help to make the atmosphere more pleasant.
- Not sure
- Nothing at this; time wish you well

- On all bridge surveys I suggest 4-color cards to make it easier for an ageing population of bridge players to distinguish between, say, the 4D and 4H cards. I think this would be a good marketing ploy (not mentioning old people of course!) for the WBA.
- Open games and finding a regular partner
- Overall, I think you are doing a fabulous job
- Patience. Many of our members suffered during Harvey, and you're conducting this a little over a month later. Dropping attendance may be cyclical due to vacations, and timelines. Compare your 2 August rates for 2017 and 2016 - abnormalities in the statistics, September rates climbed - and Harvey hit. 2 Saturdays ago (7 Oct) was a big game. Perhaps add monthly parties or themes?
- Personal contact always works. That's why Anna is so successful with the Sunday afternoon game. That's why Lucy was so successful with the Sunday Night Swiss. But it's a nightmare with last-minute frustration, so when you get somebody to agree to do it, you need to let them know it's appreciated.
- Prize money
- Provide snack lunch pre-game on Saturday
- Put some sort of happiness in place...funny hat day, funny T-shirt day...who wins a trick with the two of clubs...something to laugh about.
- Rank players by skill level instead of master points.
- Sandwiches on Sunday was a bust but might work on Saturdays with games of 10 and 1
- Seems you really need to get the beginners hooked in. If they enjoy it, they will get better and rise thru the ranks
- Since I don't play that often I really can't make that suggestion. Good luck
- Snacks in general are a nice thing. Can we cut the level of sugars and processed carbs?
- Sorry, I don't have a suggestion.
- Sorry, I just don't play at weekend except Tournaments
- spread the game tables out when there is room, no reason to play on top of one another and it reduces or makes eavesdropping more difficult
- start night mentor game earlier
- Start sat game at 1:00. The 2:00 time interfere with day night plans
- Strong partnership program - i.e. ability to get a partner needs to be reliable & easy.
- Sunday night hand records when we do round robin Swiss.
- There are many competing priorities in "life". You may be doing all that you can. Perhaps try contacting individuals directly to invite them to play. It might increase the probability of getting persons to play.
- There used to be league games made up of people who worked together or had a common interest. It was sort of like a bowling or softball league. Having an ongoing competition would build attendance.
- This survey is a good idea. (However, the online form for the survey is terrible as you can't read what you have typed.) The transparency that the owners have shown with summaries of previous surveys is truly amazing (congratulations!) Jennifer's willingness to use novel movements on Sunday night is a huge strength (again, congratulations.) I think the club should take advantage of the new decision to take away the stop cards and try to educate the players about importance of tempo. I would love to hear a director's announcement prior to every game, that a director call should be strongly considered if opponents make a fast pass over a skip bid, especially in competition. This (unethical) behavior will never change without a concerted educational effort by directors.
- Treat everyone same--obvious who favorites are
- Try your fast pairs in the evening
- We think you're doing a really good job
- Weekend play is more for family time so i can't see much incentive to play on weekends for people that don't live close to club.

- Y'all are doing a great job. Thank you for asking our opinion
- Y'all have a great club...think people have very busy lives
- You do a very nice job running the games, the Academy is always clean and nice. I am always amazed at the people that play at Tracey's Gees on Monday and Friday because it is \$3.00. This is your biggest competition. On Monday they had 3 sections with 13 tables each that takes slot of players away from your club.
- You're doing great!